GENERAL RENTAL CONDITIONS OF VAN VAN GO

.1 Only the following General Conditions of VANVANGO INVERSIONES SL, its partners and licensees (hereinafter, the "Lessor") shall be valid. Any conditions of the Lessee that differ from or are contrary to the Lessor's Commercial Conditions shall not be accepted. These conditions shall also apply when the Lessor rents the motorhome to the Lessee without reservation, even if aware of the Lessee's divergent conditions.

1.2 The object of the contract entered into with the Lessee is exclusively the delivery of the motorhome under a rental regime. The Lessee shall not owe travel services nor, in particular, the totality thereof.

1.3 In the event of a reservation, a rental contract governed exclusively by Spanish law shall be formalized between the Lessee and the Lessor(s). The Lessee shall organize the trip independently and use the vehicle under their own responsibility. The rental contract shall be limited to the agreed duration. Tacit extension of the rental contract for an indefinite period due to continued use is excluded.

1.4 All agreements between the Lessor and the Lessee shall be made in writing.

1.5 Once the rental reservation has been made, these rental conditions are accepted by both parties.

2. Minimum age, authorized drivers.

2.1 The Lessee and each of the drivers must be at least 25 years old and be in possession of a Class B driving license with more than two years of seniority or the corresponding national license. If not resident in the EU, an international driving license is required.

2.2 It is hereby warned that some of the Lessor's vehicles have a total weight exceeding 3.5 tons and that the corresponding driving license is required to drive such vehicles. For greater safety, holders of a Class B driving license must consult the Lessor regarding the authorized maximum mass of the rented vehicle. Penalties for excess weight shall be borne by the Lessee.

2.3 If, at the time of delivery of the rented motorhome, the corresponding driving license is not available, it shall be considered that the motorhome has not been collected; in this case, the relevant cancellation conditions shall apply (see section 4.2).

2.4 Only the Lessee and the additional drivers registered at the rental center may drive the vehicle.

3. Rental prices and calculation, rental duration.

3.1 Rental prices are derived from the Lessor's price list in force at the time of formalizing the contract. The Lessor sets prices and minimum rental periods according to the time of year. The total rental price shall be the daily cost plus the accessories and services contracted.

3.2 The minimum rental period is three days, except for holidays or specific locations.

3.3 Rental prices include: VAT, unlimited mileage except for low and reduced season rentals, comprehensive insurance according to the corresponding insurance coverage (see section 11 below), and chassis-cab mobility warranty from the manufacturer.

3.4 The rental period begins when the Lessee collects the motorhome at the rental center and ends when the vehicle is collected by the rental center staff.

3.5 If the motorhome is returned after the agreed written time, the Lessor shall charge €40.00 for exceeding the agreed return time and an additional €30 for each hour of delay (however, the maximum charge per day of delay shall be the price corresponding to a full rental day). The Lessee shall bear any expenses arising from claims made by another lessee or third party against the Lessor due to a delay in returning the vehicle attributable to the Lessee.

3.6 If the vehicle is returned before the end of the contracted rental period, the full rental price agreed contractually shall still be payable.

3.7 The motorhome is delivered with a full fuel tank and must be returned in the same condition. Otherwise, the Lessor shall charge €2.20 gross per liter of diesel fuel, with a minimum charge of €20. The Lessee shall bear the costs of fuel, gas bottles and operation during the rental period.

3.8 Returning the vehicle to a different center from the pickup location requires a special agreement with the Lessor and payment of the corresponding service fee agreed prior to pickup.

4. Reservation

4.1 Reservations shall only be binding after confirmation by the Lessor, pursuant to section 4.2, and exclusively for vehicle groups, not specific models. This shall also apply when a specific model is indicated as an example in the description of a vehicle group.

4.2 The reservation shall not be effective or binding until the Lessee has paid at least 30% of the total rental amount. Cancellation of a confirmed reservation by the Lessee shall entail:

- Up to 50 days before the start of the rental: 15% of the reservation amount.
- Between 49 and 15 days before the start of the rental: 50% of the reservation amount.
- Less than 15 days before the start of the rental: 100% of the reservation amount.
- On the day of rental or in case of failure to collect the vehicle: 100% of the rental price.

A trip cancellation insurance is available to customers.

5. Payment conditions, security deposit

5.1 The rental price corresponding to the reservation dates must be paid into the account provided by the Lessor no

later than 10 days before the start of the rental.

5.2 No later than at the time of vehicle pickup, the Lessee must pay €750 by credit card as a security deposit to guarantee compliance with the obligations of this contract.

5.3 In the case of short-notice reservations (less than 10 days before the rental date), both the deposit and the rental price shall be payable immediately.

5.4 The deposit shall be returned after the vehicle has been inspected by a representative of the rental company. In the event of damage caused by improper use, the representative shall determine the amount payable by the customer, which shall be deducted from the deposit. The Lessee agrees to pay any difference if repair costs exceed the deposit amount. If damage assessment cannot be carried out immediately, the Lessor shall have 30 days to settle and return the deposit if applicable or claim the difference. In the event of an accident, the insurance excess shall also be deducted from the deposit. Any rental price compensation payable to the Lessee shall be refunded together with the deposit. The landlord shall determine the most appropriate and economically proportionate method of repair, without the need for the tenant's express consent, provided that the amount is consistent with the damage caused.

.**5.5** The Lessee expressly undertakes to pay the Lessor:

1. Upon return of the vehicle, any mileage charges for low and reduced season rentals and/or additional charges arising from the application of these General Rental Conditions.
2. Additional charges incurred if the vehicle is left in a different location or city without the Lessor's authorization.
3. All fines, legal and extrajudicial expenses arising from any traffic or other violations relating to the vehicle during the rental period, unless caused by the Lessor.
4. All costs incurred if the vehicle is seized or impounded due to the Lessee's fault, including loss of profit for the rental company during immobilization.
5. Expenses incurred by the Lessor, including legal fees, in claiming amounts owed by the Lessee.
6. The vehicle is covered by comprehensive insurance with an excess (excluding personal belongings).
7. In the event of accident or theft (total or partial), the Lessee shall bear €750 per claim.

These expenses are illustrative and not limiting and include any costs incurred by the Lessor that are the Lessee's responsibility. This payment obligation extends to the return of the deposit.

8. Damage caused by improper use of rented extras (child seats, bedding, textile chains, etc.) shall be charged at the market value of the damaged extra.

6. Vehicle delivery and return

6.1 Before starting the trip, the Lessee is obliged to follow the instructions given by the Lessor's technical staff at the delivery point (Check Out), where the condition of the vehicle will be described and which must be signed by both parties. The Lessor may refuse to deliver the vehicle until the vehicle inspection has been completed.

6.2 Upon returning the vehicle, the Lessee is obliged to carry out a final inspection of the motorhome together with the rental center staff. **THE LESSOR HAS 48 HOURS TO DETECT DAMAGE NOT VISIBLE AT THE TIME OF VEHICLE RECEPTION** (before returning the insurance excess) and must notify the Lessee within that period. Any damage not recorded at the time of return but detected subsequently and/or during workshop inspection shall be borne by the Lessee. Failure to sign the return report (Check In) shall not release the Lessee from responsibility.

6.3 As a general rule, vehicle deliveries and returns shall take place from Monday to Friday, from 10:00 to 12:00 and from 18:00 to 19:00, unless otherwise agreed with the rental center. The times stated in the rental contract shall be considered the agreed times. Deliveries and returns on Saturdays, Sundays and public holidays shall only be carried out by prior agreement and subject to an additional fee according to the applicable rate.

6.4 Unauthorized delays in vehicle return shall be penalized with a daily rate equal to three times the amount applied in the contract. Any duly justified force majeure preventing return on the agreed day must be immediately communicated to the Lessor for acceptance; otherwise, it shall be considered an unauthorized delay.

6.5 If the Lessee wishes to extend the rental period, they must request it from the Lessor at least three days prior to the contract's end date. Confirmation of the extension shall be subject to availability, and the Lessor assumes no prior commitment.

6.6 Any modification of rental dates must be previously authorized by the Lessor. Failure to comply entitles the Lessor to take possession of the vehicle or to claim it judicially. The Lessor reserves the right to recover the vehicle at any time during the contract term if its use violates the contract provisions.

6.7 In the event that, upon rental termination, the Lessee is not present at the vehicle inspection for reasons attributable to them (key drop, unavailability, etc.) and damage is found, the Lessee accepts the damage assessment carried out by the Lessor's staff.

6.8 The vehicle must be returned clean inside and with the wastewater and toilet tanks emptied and cleaned. Otherwise, a cleaning surcharge of **€120** shall be applied.

6.9 Filling the fresh water tank with diesel or other fuel, or the diesel tank with water or other substances, shall result

in a penalty of **€800**.

7. Prohibited uses, maintenance and protection obligations

7.1 The Lessee acknowledges receiving the vehicle in perfect mechanical condition, with the required documentation, tools, tires and accessories, and undertakes to keep it in good condition. The Lessee also undertakes to comply at all times with traffic regulations and agrees to:

1. Not allow the vehicle to be driven by anyone other than themselves or expressly authorized drivers.
2. Not carry more passengers than permitted by the vehicle documentation.
3. Not sublet or transport persons for commercial purposes or use the vehicle for purposes not included in the contract.
4. Not transport goods, drugs, toxic or flammable products.
5. Not assign the vehicle to third parties free of charge or for profit, nor assist criminals.
6. Not commit criminal acts, even if only punishable under the law of the place where committed.
7. Not drive under impaired physical conditions due to alcohol, drugs, fatigue or illness.
8. Not drive off-road or on unsuitable terrain, nor participate in sporting events, endurance tests, races or similar activities.
9. Not use the vehicle to push or tow other vehicles or trailers.
10. Not tamper with or manipulate the odometer and immediately report any malfunction.
11. The vehicle may only be driven in the following countries:

Germany, Andorra, Austria, Belgium, Bulgaria, Czech Republic, Cyprus, Croatia, Denmark, Slovak Republic, Slovenia, Spain, Estonia, Finland, France, Great Britain, Greece, Netherlands, Hungary, Ireland, Iceland, Italy, Latvia, Lithuania, Luxembourg, Malta, Norway, Poland, Portugal, Romania, Sweden, Switzerland, Albania, Belarus, Bosnia-Herzegovina, Macedonia, Moldova, Serbia, Tunisia and Ukraine. Travel to Morocco requires the Lessor's express authorization.

12. Travel to any country in a state of war or armed conflict is expressly prohibited.
13. Ensure the vehicle is properly parked and secured when not in use and protect it from frost, hail or other weather phenomena likely to cause significant damage.
14. The Lessee is expressly prohibited from modifying any technical characteristics of the vehicle, keys, locks, equipment, tools or accessories, or making any exterior or interior modifications without the Lessor's written authorization. Any breach shall oblige the Lessee to bear all restoration costs and pay compensation for vehicle immobilization until full repair.

7.2 The vehicle must be properly cared for, handled and secured. Technical standards and usage regulations must be observed. The Lessee must monitor the vehicle's condition, especially water and oil levels and tire pressure, and regularly ensure that the motorhome is safe to drive.

7.3 Smoking is prohibited in all vehicles and shall be sanctioned with a minimum penalty of **€150**. Pets may be transported only with the Lessor's express authorization and upon payment of an additional **€150** deposit. The vehicle must be returned equally clean and odor-free. The Lessee is responsible for ensuring pets travel safely and in compliance with regulations. Cleaning and deodorization costs, including loss of rental income due to downtime, shall be borne by the Lessee.

7.4 If any of the provisions in sections **7.1, 7.2 or 7.3** are breached, the Lessor may immediately terminate the rental contract.

8. Conduct in the event of an accident

8.1 In the event of an accident, theft, fire or damage caused by wild animals, the Lessee must immediately notify the police and the Lessor by calling the rental center, no later than the next working day. No claims to the contrary shall be accepted.

8.2 Liability shall never be acknowledged or prejudged, except in the case of a "Friendly Accident Report". The Lessee must obtain all details of the other party and witnesses and forward them to the Lessor together with accident details. The accident report must be duly completed and signed and delivered no later than upon vehicle return.

8.3 In the event of theft or robbery of the vehicle, the Lessee must immediately report it to the competent authority and provide the Lessor with a copy of the report and the vehicle keys within **24 hours**. Failure to do so shall invalidate insurance coverage.

8.4 Even in accidents without a third party, regardless of severity, the Lessee must provide the Lessor with a detailed written report and sketch. Failure to do so, for any reason, shall oblige the Lessee to bear the full cost if the insurer refuses coverage.

8.5 The vehicle must not be abandoned without taking adequate measures to protect it. Roadside assistance must be contacted if necessary.

8.6 Failure to comply with these obligations entitles the Lessor to claim damages, including loss of profit during vehicle immobilization.

GENERAL RENTAL CONDITIONS OF VAN VAN GO

9. Motorhome defects

9.1 Claims for damages due to defects not attributable to the Lessor are excluded.

9.2 Upon return, the Lessee must inform the Lessor in writing of any defects detected after the rental began. Claims made later shall be excluded unless based on non-obvious damage.

10. Repairs, replacement vehicle

10.1 Normal mechanical wear shall be borne by the Lessor. Maintenance shall be carried out at official chassis-engine brand services when required.

10.2 The vehicle must be stopped as soon as any warning light appears, and the Lessee must contact the Lessor or the designated roadside assistance. Only authorized official services may be used unless expressly authorized.

10.3 The Lessee may authorize necessary safety repairs not exceeding **€150**, with prior approval from the Lessor. Reimbursement requires original invoices and replaced parts, excluding tire damage.

10.4 If a repair is required due to damage attributable to the Lessor and is not addressed, the Lessee must notify the Lessor immediately and allow reasonable time for repair.

10.5 Any malfunction of living-area equipment must be reported immediately to the Lessor.

10.6 If, without fault of the Lessee, the motorhome suffers serious damage or cannot be used for a prolonged period, the Lessor may provide a replacement vehicle of equal or greater capacity, excluding contract termination.

10.7 If damage is attributable to the Lessee, the Lessor may refuse a replacement vehicle. Contract termination is excluded.

10.8 In the event of breakdown, the Lessee must cooperate in diagnosis and repair. Repairs under 48 hours require waiting. Longer delays activate travel assistance, possible return transport, or hotel accommodation with prior authorization. The Lessor shall not be liable for delays due to force majeure or improper use.

11. Lessee liability, comprehensive insurance

11.1 Under comprehensive insurance principles, in the event of total damage, the Lessee shall bear an excess of **€750**.

11.2 The Lessee shall not be exempt from civil, administrative or criminal liability arising from accidents or intentional conduct not covered by insurance.

11.3 The liability exemption in **11.1** shall not apply if the Lessee breaches any obligations in section 8.

11.4 Liability exemption shall not apply in cases of intentional or negligent damage.

11.5 The Lessee shall be liable in cases of willful misconduct, including but not limited to:

1. Breach of traffic laws.
2. Reckless driving under alcohol or drug influence.
3. Hit-and-run accidents.
4. Failure to notify police as required.
5. Breach of accident obligations.
6. Prohibited use under section 7.1.
7. Breach of section 7.2 obligations.
8. Damage caused by unauthorized drivers.
9. Failure to consider vehicle dimensions.
10. Improper load compliance.

11.6 The Lessee shall be liable for all costs, fines and penalties arising from vehicle use, unless attributable to the Lessor.

11.7 Multiple Lessees shall be jointly and severally liable.

12. Lessor liability, limitation period

12.1 The Lessor delivers the vehicle in perfect condition and shall not be liable for mechanical failures due to normal wear or for indirect damages.

12.2 Failure to deliver the vehicle due to force majeure entitles only to refund of the reservation amount. A similar vehicle shall be provided where possible.

12.3 The Lessor assumes no liability for the Lessee's own vehicle parked free of charge on the premises.

12.4 The Lessor shall be fully liable in cases of willful misconduct or gross negligence. In cases of slight negligence, liability shall be limited to foreseeable contractual damages.

13. Jurisdiction

Any disputes arising from or related to this rental contract shall be subject to the jurisdiction of the rental center.

LESSOR **LESSEE**